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Time : 2 Hours

TRAVEL FORMALITIES

Subject Code

V	4	3	5	7
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Total No. of Questions : 23 (Printed Pages : 4)

Maximum Marks : 50

- INSTRUCTIONS :**
- (i) There are *four* sections in the question paper (A, B, C & D) consisting of **23** questions.
 - (ii) In section A there are eight questions of which question no. **1** to **4** are multiple choice questions, question no. **5** & **6** are to be answered in one word, phrase or figure and question no. **7** & **8** are to be answered in one sentence each.
 - (iii) Attempt *all* the questions, however internal choice is given for question No. **20** and **23**.
 - (iv) Figures to the right indicate marks allotted to each question.
 - (v) Write the number of each question clearly on the answer book.

SECTION A

1. Ms Saira will be travelling on a flight from GOA-DUBAI via Muscat on a short visit. Which type of visa she will require to visit Dubai ? (1)
- Business
 - Visitors
 - Transit
 - TWOV

2. Which of the following details are included in an actual flight plan ? (1)
 - Altitude to overfly
 - Speed
 - Weather
 - Fuel remaining
3. Which is the last part of the departure terminal building at the airport ? (1)
 - Cargo counter
 - Baggage claim area
 - Gate area
 - Check in desk
4. Mr. Kasim during his flight got the actual position of his flight in the sky. According to you how did he get this accurate information ? (1)
 - Mobile phone
 - Email
 - Telex
 - Audio video equipment
5. Which is the category of passengers for which medical certificate is compulsory for air travel ? (1)
6. The body of an aircraft to which the wings and the tail are attached. (1)
7. What is 'Pooling of baggage' ? (1)
8. What is turnaround arrangement ? (1)

SECTION B

9. What is the purpose of a transit visa ? (2)
10. Differentiate between a wide body and a narrow body aircraft. (2)
11. Which are the *two* aspects to be considered in case of a religious traveller ? (2)
12. Why would there be delay in the delivery of baggage at the baggage claim area ? (4 points). (2)
13. Why do most travellers prefer carrying credit cards when travelling abroad ? (2)
14. Mr. Brown has shipped his excess baggage as cargo but faced certain problems. State *two* problems faced by him. (2)

SECTION C

15. Summarise the training process for the crew members to fly a commercial aircraft. (3)
16. When does the passenger choose to send his excess baggage as cargo ? (3 points). (3)
17. Explain the procedure to arrange for the travel of an unaccompanied minor on a flight. (3)
18. Explain the functions of the following parts of the aircraft : (3)
 - (i) Flaps
 - (ii) Elevator
 - (iii) Spoiler.

19. Explain why security checks of a passenger's baggages are done at the airport ? (3 points) (3)
20. What are the reasons an international passenger chooses the red channel at the immigration counter ? (3)

Or

What are the measures taken by airlines and governments for the safety of passengers on a flight ?

SECTION D

21. Explain the reasons for a passenger to be involuntarily downgraded on a flight and how he can claim for a refund ? (4)
22. Classify the *two* types of baggage. (4)
23. Explain the *four* categories of check in desks available at big airports. (4)

Or

Explain the *two* checks done before checking in a passenger for travel at an international airport.