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**Time : 1½ Hours****BEAUTY AND WELLNESS****Subject Code**

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**Total No. of Questions : 42 (Printed Pages : 7)****Maximum Marks : 40**

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- INSTRUCTIONS :** (i) Answer each question on a fresh page.  
(ii) Write the question number and sub-question number carefully.  
(iii) All questions are compulsory.  
(iv) Figures to the right indicate full marks.

**Select and write the most appropriate alternative given below each statement and rewrite complete statement : 6×½=3**

1. .... involves a sender, who encodes and sends a message through a channel and a receiver, who decodes the message and gives feedback.
- Listening
  - Communication
  - Speaking
  - Reading and writing
2. A ..... attitude makes a person happier and helps build and maintain relationship.
- Negative attitude
  - Positive attitude
  - Open attitude
  - None of the above

3. One of the most important contribution of ICT in the field of education is .....
- Easy access to teaching
  - Easy access to workloads
  - Easy access to books
  - Easy access of learning
4. The word 'entrepreneur' is derived from the ..... entrepreneur.
- French word
  - Austrian word
  - Greek word
  - None of the above
5. Now-a-days, we are experiencing unpredictable weather conditions due to .....
- Climate change
  - Environmental deterioration
  - Both (a) and (b)
  - None of the above
6. The ..... foundation is used for dry skin.
- Sheer foundation
  - Oil based foundation
  - Mousse foundation
  - Whipped foundation

**Answer the following questions :**

**2×2=4**

7. Explain the step by step process to apply foundation.
8. How will you choose a right electrical brush ?

**Define the following :**

**3×1=3**

9. Hue and shade.
10. Steaming treatment.
11. Front desk.

**Compare the co-ordination in first pair and complete the second pair.  $2 \times \frac{1}{2} = 1$**

12. Mouse : input :: printer : .....
13. Word processor : Microsoft word :: Presentation : .....

**Choose a single term for the following definition from the alternatives given below :**

**$2 \times \frac{1}{2} = 1$**

14. Paying close attention to the person who is speaking to you.  
(Listening, Talking, Confident, Relaxed)
15. Communication skills are the abilities you use when giving and receiving different kind of.  
(Visual, Assertive, Information, Honest)
16. **Match the following items in Column A with correct items in Column B and write the correct pair.** **1**

**Column 'A'**

**Column 'B'**

- |                       |   |
|-----------------------|---|
| (i) Stress management | (a) Your ability to grow your industry knowledge  |
| (ii) Time management  | (b) Your ability to approach work clearly         |
|                       | (c) Your ability to control how you use your time |
|                       | (d) Your ability to align tasks with goals        |

**Answer the following questions :**

**2×2=4**

17. State features of oily skin.

18. List some contra-indications of galvanic electra facial treatment.

**Answer the following questions in one line.**

**3×1=3**

19. State advantages of steaming.

20. How should a Salon reception area be organised ?

21. What are some of the difficulties of telephone communication ?

**Select and write the most appropriate alternative given below each statement and rewrite complete statement.**

**6×½=3**

22. .... entrepreneurs either create a new market for their services or provide a service in an existing market.

- Service entrepreneurs
- Business entrepreneurs
- Industrial entrepreneurs
- Agricultural entrepreneurs

23. Solution to these global problems like scarcity of clean water to drink, scarcity of pure air to breathe, scarcity of unadulterated food, rising issue of global warming is .....

- Stop using these resources
- Sustainability
- To make people aware
- None of the above

24. The ..... is used to enhance the eyelashes.
- Gel
  - Foundation
  - Mascara
  - Primer
25. The ..... type of foundation is suitable for humid and hot day.
- Waterproof
  - Suncream
  - Liquid cream
  - Normal
26. The ..... is the ability to take charge and act in a situation before others.
- decisiveness
  - initiative
  - interpersonal skills
  - perseverance
27. Green jobs use ..... materials.
- Non-degradable
  - Eco-friendly
  - Bio-medical
  - Chemical

**Answer the following questions :**

**2×2=4**

28. What is the purpose of using a brusher in the makeup ?
29. What all information needs to be collected from the client at the time of booking an appointment ?

**Define the following.**

**3×1=3**

30. Lymphatic drainage facial.
31. Personal grooming.
32. Positive impression.

**Write whether the following statements are true or false.**

**2×½=1**

33. Salon receptionists run the front desk in beauty Salon.
34. Receptionists also sometimes referred as business person.

**Choose a single term for the following definition from the alternatives given below :**

**2×½=1**

35. The ability to convey or share ideas and feeling effectively.  
(Self-management, Communication process, Word process, Data process)
36. The ability to manage our behaviours, thoughts and emotions in a conscious and productive way.  
(Self-control, Self-defence, Self-destructive, Self-motivation)

**Write whether the following statements are true or false :**

**2×½=1**

37. (i) Information communication technology refers to communication devices and the use of those devices as well as the services provided with their help.  
(ii) Entrepreneurs do not get to choose the people they work with.

**Answer the following questions.**

**2×2=4**

38. How will you communicate using a telephone ?

39. What are the duties of a receptionist ?

**Answer the following questions in one line.**

**3×1=3**

40. Name the primary colour.

41. How will you be an effective team member at your workplace ?

42. List commonly used methods to remove makeup.